

## Warranty Information



### 5 Year Compressor Warranty



All cabinets in this catalogue are supplied with a 5 year compressor warranty.

- The warranty is not transferable.
- Engineers service documentation must be provided when submitting a warranty claim.
- The warranty is subject to the fitment of approved parts.

Further warranty conditions are detailed in our standard terms and conditions document. A copy of this is available on request.

### 1 Year Parts Warranty



All Scanfrost cabinets in this catalogue are supplied with a 1 year parts warranty.

- The warranty is not transferable.
- Engineers service documentation must be provided when submitting a warranty claim.
- The warranty is subject to the fitment of approved parts.

Further warranty conditions are detailed in our standard terms and conditions document. A copy of this is available on request.

### 3 Year Parts and Labour Warranty



The models listed below are supplied with a 3 year parts and labour warranty.

- The warranty is not transferable.
- Engineers service documentation must be provided when submitting a warranty claim.
- The warranty is subject to the fitment of approved parts.

This warranty is subject to special terms and conditions which are available on request.

Models included:

- |                    |                    |
|--------------------|--------------------|
| • CFF658 - Page 4  | • CCC102 - Page 11 |
| • CFF1408 - Page 4 | • CCF102 - Page 11 |
| • CCS658 - Page 5  | • CCC202 - Page 11 |
| • CFS658 - Page 5  | • CCF202 - Page 11 |
| • CCS1408 - Page 5 | • CCC302 - Page 11 |
| • CFS1408 - Page 5 | • CCF302 - Page 11 |
| • CCS572 - Page 6  | • CCC402 - Page 11 |
| • CFS572 - Page 6  | • CCF402 - Page 11 |
| • CCS1232 - Page 6 |                    |
| • CCF1232 - Page 6 |                    |

### Extended Warranties

#### 1 year Labour

6% of unit cost, Min £30.00 / €44.00

#### 2 years Labour and 1 year additional parts warranty

12% of unit cost, Min £50.00 / €74.00

Warranty excludes consumables (see terms and conditions for details).  
Extended warranties must be specified at point of purchase.

### 2 Year Parts Warranty



All cabinets in this catalogue are supplied with a 2 year parts warranty.

- The warranty is not transferable.
- Engineers service documentation must be provided when submitting a warranty claim.
- The warranty is subject to the fitment of approved parts.

Further warranty conditions are detailed in our standard terms and conditions document. A copy of this is available on request.

### Engineers Assistance



This symbol indicates that an installation engineer will be required to assemble and/or connect the equipment to suitable services. This is not included in the price unless otherwise stated.

### Service Calls

In the unlikely event of requiring a Service Call please complete the following fault checklist before calling the Service Line.

### Fault Checklist

- 1) Please check there is power to the cabinet. Eg are any lights or fans on? Check that any fuses or power sockets are working.
- 2) In the case of the appliance becoming too warm, check that the condenser is clean (see instructions). The condenser must be cleaned regularly.
- 3) Ensure the cabinet is sited as per the instructions. It should not be in direct sunlight or in a position which restricts the flow of cool air to it.
- 4) Make sure the thermostat is adjusted correctly. Turning the thermostat to a colder position when the appliance is already iced up makes problems worse. Please defrost the appliance and then adjust the thermostat.
- 5) Ice cream cabinets may become hot on the outside during start up or heavy usage, this is normal.

The above faults are not covered by warranty as there is no machine fault. Please note that **GlobalTrade** will charge for an engineer's time to carry out the above maintenance tasks.

Parts warranty does not include items considered as consumables such as light tubes,

### Placing a Service Call

If you have been unable to solve the problem by following the fault checklist, please gather the following information before calling the Service Line:-

The Appliance serial number (or delivery note number)  
Contact details of the site where the appliance is:-  
Contact person's name  
The site post code  
A telephone number for the contact person.  
The details of the fault

Then Email, Phone or Fax the Service Department on:-

Email: **sales@globaltradenetltd.com**  
Fax: **05600 767875**  
Tel: **01427 668586**

A service provider will ring the contact to arrange a suitable visit time and date.

## Finance Information



### Finance Scheme “Have Now – Pay Later”



Offers a unique scheme to help you purchase your new refrigeration equipment.

#### Nothing To Pay For 6 Months

You really can take delivery of your new refrigeration equipment, put it to work for you and pay nothing for 6 months.

Display equipment is an example where Retailers, for example, can benefit from the increased sales of chilled and frozen product that display cabinets can deliver, long before the first payment for the cabinet has to be made.

With tougher controls on the storage of refrigerated product being rigorously enforced, the very latest performance refrigerated units are essential. The Finance Scheme – “Have Now – Pay Later” facility makes such cabinets easily accessible to customers, helping to deliver peace of mind.

#### Finance Scheme Help Line

Any questions on the Finance Scheme – “Have Now – Pay Later” can be directed to the Help Line on **+44 (0) 1427 668586**.

### Scanfrost Finance Scheme “Interest Free” or “Low Start”



Has launched the new **Scanfrost** Finance Scheme to help you purchase your equipment.

#### No Interest To Pay

You can now lease your new equipment over 12 or 18 months and pay no interest.

#### Low Start Repayments

Alternatively, you can now lease your new refrigeration equipment and pay lower monthly lease payments at the start of the lease and higher payments at the end.

For example, Caterers looking to increase their capacity or to replace old unreliable equipment can take delivery of new refrigerated storage units and pay interest free monthly lease payments or low start lease payments.

#### Scanfrost Finance Scheme Help Line

Any question on the **Scanfrost** Finance Scheme – “Interest Free” or “Low Start” can be directed to the Help Line on **+44 (0) 1427 668586**

## Finance Schemes - Minimum Value £600

The “Have Now – Pay Later” facility and the **Scanfrost** Finance Scheme “Interest Free” or “Low Start” is only available on net order: totalling over £600 + VAT. This figure can include the cost of parts, collection of second hand units and many other incidental costs

## Finance Schemes – Same Day Decision

Both Schemes currently boast a 94% acceptance rate and decisions are made\* the same day you order a refrigeration unit.

\*Subject to status. UK and Ireland only. For business users only.

## Finance Schemes – Leasing Plan

A leasing plan will be agreed between you and the finance house providing the scheme, for the payment of the goods following the 6 month payment ‘holiday’ or showing the interest free payments or low start payments. All lease payments will be calculated based on your status and the decision of the finance house providing the scheme is final.

#### Finance Schemes – Use Either Scheme For Your Equipment

You choose which Scheme to use when you buy. You can use either Scheme for your purchases of refrigeration equipment.



Global Trade is a supplier of high quality commercial refrigeration display and storage equipment. We continue to strive to improve our service levels to maintain leading sales service to customers. We supply a range of quality no-frills products at affordable prices and to assure that the commitment to quality continues.

### Industry that we supply

- Hotels, Health Clubs and Restaurants
- Public Houses, Clubs and Bars
- Supermarkets, Cash & Carry and Convenience Stores
- Medical and Laboratory
- Fast food, Retail, Cafes and Coffee Shops
- Public Sector Catering, Schools and Hospitals

### Appliance that we supply

- Chilled Displays
- Frozen Displays
- Remote Display Cabinets
- Cold Rooms
- Stainless Steel Catering
- Ice Makers
- Medical Cabinets
- Branded Goods Displays
- Free Stock Offers
- Graded Stock Commercial

### Global Trade Net Ltd

Unit 4, Water Tower Complex, Gibson Road, Caenby Corner Estate, Hemswell Cliff, Hemswell, Gainsborough, Lincolnshire, DN21 5TN .

Sales Enquiries: **01427 668586**

All Other Enquiries please contact **Clive : 07971091983** or **Scott : 07782308190**

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